# up urban pathways

for homeless new yorkers, the way home

2019 ANNUAL REPORT

# Moving homeless New Yorkers from the streets to housing.

For lives that have been shattered by homelessness, Urban Pathways offers men and women the tools and support they need to rebuild. We support at-risk and homeless men and women by providing housing and comprehensive services that help individuals make informed choices for their future and move toward greater independence. For nearly 45 years, Urban Pathways has engaged New York City's most vulnerable residents— at-risk and homeless men and women, many of whom live with mental illness and/or substance use disorders. Our continuum of services supports each individual on their journey—many of the people we serve participate in multiple programs along this continuum as they move toward accessing and maintaining permanent housing.

# STREET SOLUTIONS

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Urban Pathways' outreach programs serve as the first point of contact for many homeless New Yorkers. Our **Outreach Teams** engage difficult-to-reach individuals through consistent engagement, case management, assessment, and referral services. Of the 625 clients served, 534 received comprehensive services.

# DROP-IN CENTER 2,068 clients served

The **Olivieri Drop-In Center** provides homeless men and women with case management, meals, clothing, and showers in a safe and welcoming environment; it also provides overnight respite beds in collaboration with local faith-based partners. Of the 2,068 clients served, 307 received comprehensive services.

# John's Story

# "I wouldn't be here now if it weren't for Urban Pathways." – John Burnett

John's journey through homelessness was like many others. He struggled with depression, drug and alcohol abuse, and not having a place to sleep at night.

But John's journey took an unexpected turn once he completed detox and became connected with Urban Pathways in 2015.

Now, John is living in his own apartment in the Bronx and is a Certified Peer Specialist facilitating weekly groups with individuals who were formerly incarcerated, diagnosed with a mental illness, or struggling with drug and/or alcohol abuse.

While living in Urban Pathways' supportive housing, John turned his life around and is now helping others to do the same.

To watch John tell his story, visit: https://bit.ly/2N2M3zN

# SAFE HAVENS 290 clients served

Urban Pathways' three **Safe Havens** are **transitional housing** facilities for chronically homeless individuals who resist entering shelter. Safe Havens promote stability by providing housing and rehabilitative services including medical and psychiatric assessments, referrals to healthcare and/or treatment programs, life skills training, counseling, and housing placement assistance.

Safe Havens are the cornerstone of our **Housing First** approach, which recognizes that chronically homeless individuals need a secure place to live so that they can begin to address the challenges of mental illness, substance abuse, poor physical health, and other ailments that are frequently associated with years of homelessness.

# How We Serve\* Individuals Served FY 2019

# **STREET SOLUTIONS: 58%**

OUTREACH: 27% —

DROP-IN CENTER: 16%

SAFE HAVENS: 15%



# AFFORDABLE HOUSING WITH SERVICES



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## EXTENDED STAY AND PERMANENT SUPPORTIVE HOUSING 769 clients served

Through residences in Manhattan, the Bronx, Queens, and apartments across the city, Urban Pathways' supportive-housing programs help adults move into and remain in housing, rather than return to the streets. Onsite supportive services aim to maximize residents' ability to live independently. Our supportive housing provides a foundation for individuals to create fulfilling and productive futures. Three of our **permanent supportivehousing residences** also provide affordable housing to low-income residents from the community.

**717** clients were placed into transitional or permanent housing this year by Urban Pathways.\*

**84%** of active outreach clients were placed into transitional or permanent housing.\*

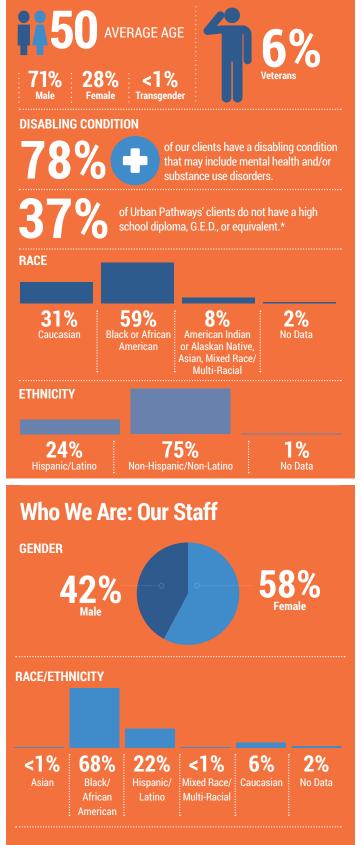
95% of clients achieved 1-year stability in a permanent setting.\*

**83%** of Urban Pathways clients are satisfied or highly satisfied with our work.\*\*



Who We Serve: Our Clients

Urban Pathways helps 3,700 homeless New Yorkers each year. About half of our clients receive comprehensive services and support\*



supervisors completed the Supervisor Certificate Training Program at Hunter College Silberman School of Social Work.

\*These data and demographics describe the 1,800 clients receiving comprehensive services and support. \*\*Data from 2019 client satisfaction survey.

## SUPPORTIVE PROGRAMS

## **Medical Wellness Program**

Through relationships with community-based partners, the Medical Wellness Program offers our clients access to primary, specialty, and urgent care to reduce the over-reliance on expensive emergency treatment in hospital settings; and to effect an overall improvement in the physical and mental health of our clients.

## **UPwards Employment Program**

The UPwards Employment Program provides a comprehensive range of vocational rehabilitation services including career counseling, referrals to educational and training programs, job training, and internships. Job placement and retention services are available to men and women whose histories of chronic homelessness have created barriers to employment.



## **Volunteer Initiatives**

Urban Pathways has over 130 volunteers, each of whom contributes uniquely. We welcome a variety of corporate groups and individual volunteers with a desire to support our work or share their interests and expertise with our clients. Over the past year, volunteers have engaged in projects ranging from providing pro bono services; to leading cooking classes, Career Days, and computer literacy training; to gardening, knitting hats for clients, and more.

## **Client Advocacy Program**

Client advocacy at Urban Pathways focuses on empowerment, which brings the voices of the homeless into the conversation. Urban Pathways' Advocacy Group engages clients by providing them with the tools and information they need to address the issues that impact their lives, including services for the homeless, affordable housing, mental health, community relations, and the sustainability of the nonprofit sector.

## **Charisma's Story**

"The Urban Pathways Client Advocacy Group gave me a voice and told me where to go to get the help I needed"



- Charisma White

Charisma was in and out of homelessness for over 25 years.

Her search for housing had been difficult because Charisma has a medical condition that prevents her from working. Her lack of income resulted in homelessness.

For several years, Charisma stayed at various City shelters and couch surfed with friends and family.

After receiving a Section 8 Voucher in 2001, Charisma thought her problems were solved. She soon learned that many landlords refuse to accept the Section 8 voucher, which led to Charisma moving several times and ending up back in the shelter system.

In 2016, after being hospitalized, Charisma went to Urban Pathways' Port Authority Outreach Office where she was engaged by an Outreach Specialist who directed her to the Olivieri Drop-in Center for additional services.

Charisma was soon connected with our Director of Policy to help address her housing concerns, and she began attending Urban Pathways' Client Advocacy Group meetings.

Charisma's journey to housing took a turn for the better since joining the Advocacy Group. She has received valuable information and resources on how to navigate the housing system, and she moved into her own apartment in Brooklyn this summer.

She's now an advocate for the homeless and meets with local elected officials, testifies at Council hearings, and travels to Albany to discuss the importance of affordable housing. Charisma looks forward to continuing to be a voice for those who struggle to find housing.

To watch Charisma tell her story, visit: https://bit.ly/32tIRUz



# PROPERTIES

•	IN OPERATION:
1	Hegeman Safe Haven 740 Hegeman Avenue (55 clients)
2	Olivieri Drop-In Center 257 West 30th Street (90 clients daily)
3	Main Office
	Administration, Flatiron BID Outreach Projec Garment District BID Outreach Project, UPwards Program 575 8th Avenue
4	Operation Alternative Outreach Program Port Authority @ 40th Street
5	
6	Ivan Shapiro House FERRY 459 West 46th Street (55 clients)
1	<b>53rd Street Apartments</b> 439 West 53rd Street (13 clients)
8	The Residence at Hallet's Cove 2646-2650 Second Street (50 clients)
9	Cluster House 678 902 Amsterdam Avenue (52 clients)
10	Scattered-Site Apartment Program Office 975 Kelly Street (217 clients)
1	Clinton Avenue Apartments 1344 Clinton Avenue (80 clients)
12	Crotona Community Residence 695 East 170th Street (24 clients)
13	Boston Road Apartments 1351-1355 Boston Road (43 clients)
14	<b>Hughes House</b> 1974 Hughes Avenue (55 clients)
15	George Washington Bridge Outreach Program
16	Port Authority @ 178th Street Newark Airport Outreach Program Newark Airport (New Jersey)
17	Fairmount Residence 798-802 Fairmount Place (23 clients)
18	<b>162nd Street Apartments</b> 316 East 162nd Street (86 clients)
19	West 105th Street 54 West 105th Street (33 clients)
20	
	IN DEVELOPMENT: 45 Scattered-Site Units (45 clients)
	1405 Boston Road (83 clients)
	1732 Webster Avenue (56 clients)
	New Roads Plaza

New Roads Plaza 489 East 164th Street (57 clients)

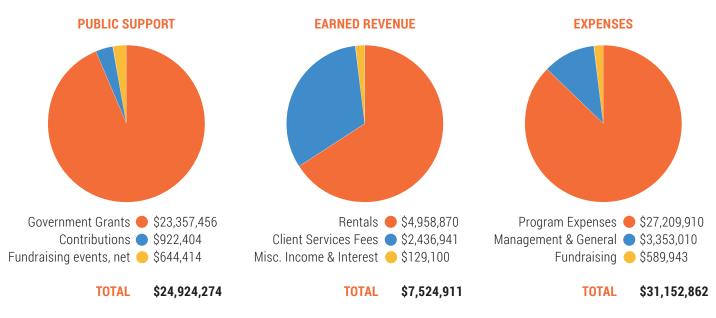
Marcus Garvey Village 212 West 124th Street (53 clients)

**Fort George Hill** 1769 Fort George Hill (47 clients)<sup>50</sup>

# FINANCIALS

## **URBAN PATHWAYS, INC. AND AFFILIATES**

COMBINED STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2019 UNAUDITED



	Unrestricted	Temporarily Restricted	Total
Increase in net assets before depreciation and amortization	1,352,957	(56,634)	1,296,323
Depreciation and amortization	(3,596,203)		(3,596,203)
Increase in net assets	(2,243,246)	(56,634)	(2,299,880)
Change attributable to non-controlling interests	4,920,084		4,920,084
Net assets, beginning of year	15,045,068	760,702	15,805,770
Net assets, end of year	\$17,721,906	\$704,068	\$18,425,974

## **COMBINED STATEMENT OF FINANCIAL POSITION AT JUNE 30, 2019**

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Total Assets	\$103,661,684
Property, plant and equipment, net	83,554,516
Cash and cash equivalents - funded reserves	5,608,457
Deposits, prepaids and other assets	1,298,806
Grants and contributions receivable	4,184,393
Investments	504,140
Cash - participants' accounts	443,574
Cash and cash equivalents	\$8,067,798

## LIABILITIES

Accounts payable and accruals	\$4,148,616
Accounts payable - construction	606,496
Advances from government agencies	4,278,490
Long-term debt	48,355,178
Participants' accounts	443,574
Total Liabilities	57,832,354
Non-controlling interest	27,403,356
Non-controlling interest NET ASSETS	27,403,356
	<b>27,403,356</b> 17,721,906
NET ASSETS	
NET ASSETS Unrestricted	17,721,906

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TOTAL LIABILITIES AND NET ASSETS

\$103,661,684

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