



2023 ANNUAL REPORT



Travelers' Safe Haven
circa 2002

A Letter from our CEO

Dear Friends,

I am honored to share our 2023 Annual Report with you. What you read in these pages has been made possible by supporters, like you, who share in our commitment to create lasting change for thousands of homeless and housing-insecure individuals each year.

In addition to showcasing our service model and the impact it has had in 2023, our Annual Report provides a look into the future – including our opening of a second drop-in center in Manhattan and our plans to provide rapid housing to homeless individuals through a partnership with HUD. We provide an overview of our recent advocacy initiatives and how we make the voices of those we serve – as well as the entire nonprofit sector – heard by elected officials and policymakers at all levels.

This report displays the pivotal work we are doing to create a thriving New York, where everyone has a place to call home. Most importantly, this report shows what we can achieve together. Your contributions - be it through donations, championing our mission, spreading the word about Urban Pathways, and more - are vital to the work we do.

Warmly,



Frederick Shack, LMSW
Chief Executive Officer



About Us

Our Mission

To combat homelessness through housing and support services while advocating for systemic change.

A New York of thriving communities where everyone has a place to call home.

Our Vision

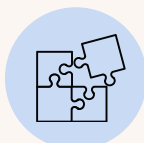
Our New Strategic Plan

Our new Strategic Plan outlines Urban Pathways' envisioned future, guiding our transformation over the next five years. Through town halls and focus groups, we identified the strengths our team wants to amplify, the values we plan to uphold, and areas where we see opportunities to grow. We are excited to share our new core values and the objectives we are striving for over the next five years.

Core Values



COMMUNITY



INNOVATION



WELLBEING



ACCOUNTABILITY



COLLABORATION



PERSON-CENTERED

Objectives

- 1. Expanded Housing and Support Services**
Continue expanding housing and providing services to unhoused adults in NYC.
- 2. Tenant Responsive Services**
Meet consumers and tenants where they are and maintain consistent standards of housing and services.
- 3. Positive Reputation**
Have a recognized name/brand identity and be renowned regionally and nationally for our best practices and replicable solutions.
- 4. Disrupt Discrimination**
Reduce the discrimination and disparities experienced by consumers, tenants, and staff.
- 5. Funding Meets Needs**
Acquire the funding necessary to achieve our priorities and goals.

Who We Serve

At Urban Pathways, our commitment is to serve a diverse community with unique needs and aspirations. This section provides a snapshot of the demographics of our valued community. We strive to tailor our services to be more inclusive, responsive, and impactful by understanding who we serve. Dive in to discover more about the individuals who trust and rely on our support.

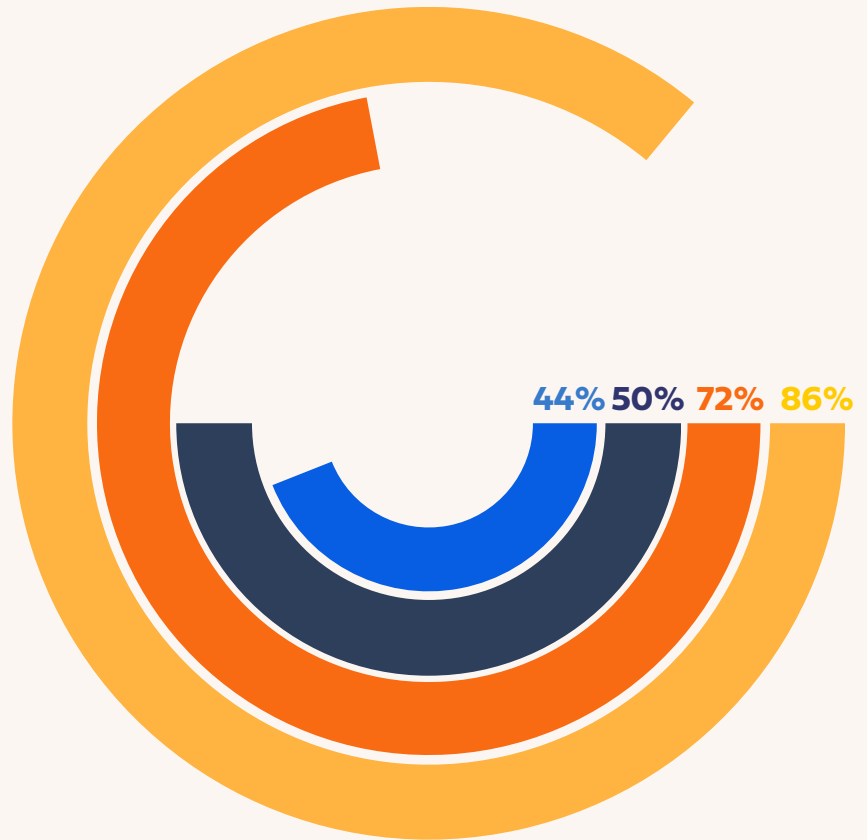
Unique Individuals

- CHRONIC CONDITION*
- MENTAL ILLNESS
- DISABLING CONDITION**
- CHRONICALLY HOMELESS @ ADMISSION***

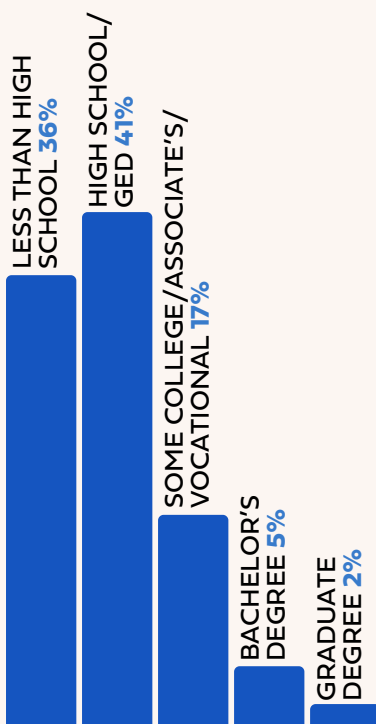
*Defined as a long-lasting physical health condition such as diabetes

**Defined as a chronic physical condition, mental illness, or substance use disorder that impairs a person's ability to live independently.

***As defined by HUD, someone who is currently homeless and has spent 2 of the last 4 years homeless.

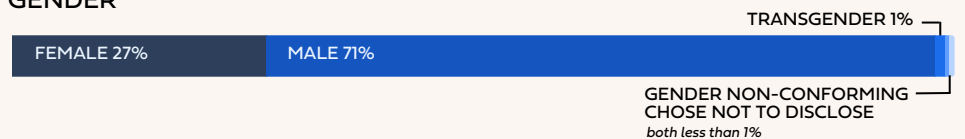


Education



Demographics

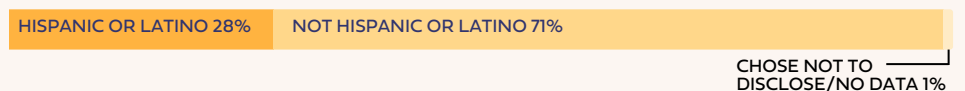
GENDER



RACE



ETHNICITY



How We Serve

In 2023 2,448 individuals were served*

Outreach

For many experiencing homelessness, our Outreach Teams are the first step towards housing stability. Outreach Teams engage street-homeless adults through consistent interaction, offering assessments, case management, healthcare referrals, and other services to meet the individual's immediate needs.

Drop-In Center

The Antonio G. Olivieri Drop-In Center in Manhattan is open 24-hours daily and offers services ranging from hot meals, showers and clothing to case management, health assessments, and crisis intervention for unhoused adults. The Center also offers overnight stays for those seeking respite from sleeping on the streets.

Our second drop-in center, also in Midtown, will open in mid 2024.

Stabilization Beds

Opened during the COVID-19 pandemic, the Longacre Stabilization Bed Program in midtown Manhattan provided safe places for street-homeless adults to sleep. Now an established part of our service continuum, this program provides housing and comprehensive services to unsheltered adults.

Safe Havens

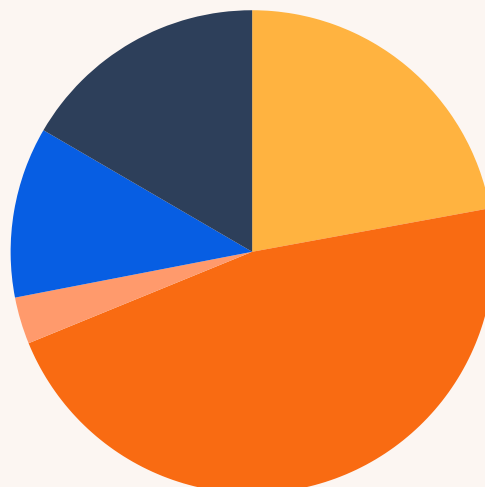
Our Safe Havens offer low-threshold transitional housing which provide individuals with stability while they prepare to move into a more permanent setting. Safe Havens provide people with on-site, intensive case management and support services such as health assessments and referrals, rehabilitative services, life skills training, and housing placement assistance.

Service by the Numbers

SUPPORTIVE HOUSING ●
735 people served

SAFE HAVENS ●
506 people served

STABILIZATION BEDS ●
139 people served



● **OUTREACH**
979 people served

● **DROP-IN CENTER**
2067 people served

*Total number of unique people served across all programs.



Extended Stay + Permanent Supportive Housing **735** people served

Our supportive housing offers both extended-stay and permanent programs. All programs are designed to help homeless adults move into and remain in housing they can call their own. All program sites offer individualized case management. Programs include congregate residences with onsite rehabilitative and supportive services, and scattered-site apartments for individuals who can thrive with less-intensive support services.

642 people were placed into transitional or permanent housing this year

42% of people served through active outreach were placed into transitional or permanent housing

91% of individuals in our permanent housing achieved 1 year stability

Jade's Journey

“It's so important to have a sense of self-worth.”



For the last 11 years, Jade has built a life grounded in community with the support of Urban Pathways.

Jade and her mother both struggled with mental illness, making it impossible for the two to live together. For many years, Jade struggled with the instability of being unhoused, coupled with the difficulty of navigating a complex medical system.

Since settling into her studio apartment at Hallet's Cove in 2012, Jade has cherished the security and comfort that comes with stable housing. This has allowed Jade to find joy in the simple things, from snow storms to voting, from paying taxes to attending church.

[Keep reading here!](#)

Programs + Initiatives

Policy + Advocacy

Urban Pathways works closely with our partners, allies, and elected officials to advocate for policies that will positively impact our programs and staff, improve access for the people we serve, and create long-term solutions for homelessness in New York City.

#JustPay Campaign

Urban Pathways is proud to continue its participation and leadership in the **#JustPay** campaign to fight for equitable wages for the human services workforce on the government contracts that support our work.



What We Did:

Our **#JustPay** campaign engages staff at all levels in advocacy work. This year:

- 122 frontline staff shared their stories, met with elected officials, and rallied outside City Hall.
- Senior Staff members participated in interviews, published an op-ed, and stayed outside City Hall overnight to elevate their concerns.

What We Achieved:

We raised the COLA for frontline workers across the nonprofit sector by \$40 million in the FY24 City Budget.

Why it Matters:

Most nonprofit programs are funded through government contracts. Despite this, about two-thirds of these full-time human service workers were below the City's at or near the 2019 NYC poverty threshold, making about 71% of what government employees make in the same roles.

Homeless Protection Act

Urban Pathways is co-sponsoring the campaign to pass the **Homeless Protection Act** in the New York State legislature. This act aims to add homelessness to the list of protected classes under State law, adding a layer of legal protection, combatting stigma, and ensuring data is collected and reported when people experiencing homelessness are victimized.

Over the past year, we've worked to gain primary sponsors in the Senate and Assembly, built a coalition of over twenty organizations and three hundred individual supporters, and refined the bill language to optimize its impact. With direction from our advocates with lived experience of homelessness, we are leading the effort to get additional support from our elected officials to get the bill passed in State legislature and signed into law.



Scan here to sign on or
learn more about the Act



Tenant Advocacy Program

The voices of people with lived experience of homelessness are central to our policy work. **The Tenant Advocacy Program** provides vital feedback on our advocacy initiatives and opportunities for the people we serve to get involved in policy:



- The Advocacy Group contributed to the creation of Urban Pathways' new Strategic Plan, leading focus groups of their peers, providing feedback on organizational needs, and ensuring materials are aligned with the needs of the people we serve.
- Advocacy Group members met with elected officials to ask for their support in funding for supportive housing and signing on to support the Homeless Protection Act.
- Tenant Advocate Will Woods testified at a City Council oversight hearing on public benefits and was featured in two news stories.

Total Wellness Program

The Total Wellness Program is designed to help our residents improve their overall health and well-being. The program takes a holistic approach, encompassing the six tenants of wellness: physical activity, nutrition, stress management, sleep hygiene, physical well-being, and mental health. To achieve this, the program offers a range of services and support, including connecting people to community-based healthcare, providing education on health and wellness topics, reducing reliance on expensive services and treatments, and promoting proper sleep, hygiene, and nutrition.

Upwards Employment

Upwards Employment helps homeless and at-risk individuals at Urban Pathways to find and keep jobs, improve their economic well-being, and achieve long-term stability. Our employment program operates in two parts, **Safe Haven Career Enhancement (CE)** and **Assisted Competitive Employment (ACE)**.

CE is an internal internship program for clients residing in one of our Safe Havens. Clients attend three weeks of job readiness workshops before attending nine weeks of an on-site internship.

The ACE program offers job readiness training, resume and search assistance, and retention support. Services are provided to participants for at least six months after employment is secured to ensure retention and long-term success. The program serves over eighty unique clients each year.



What's Next

9th Ave Drop-In Center

To meet the needs of growing number of individuals living unsheltered, we will begin accepting people at our second Drop-In Center in mid 2024. Located north of Times Square, this facility will provide a supportive and welcoming environment to adults who are resistant to entering large shelters. In addition to hot meals, showers, and other essentials, we will also offer case management, assessments and referrals to care, and relocation or housing placement assistance to people who come to the Drop-In Center.



Continued Development: Crossroads

Breaking ground in 2024, our newest project, Crossroads, will provide permanent housing for 79 formerly-homeless and low-income residents. Comprehensive, person-centered support will be provided by our trained staff to individuals living with serious mental illness, seniors, and individuals re-entering the community from incarceration.

Key to Home Program

In 2024, Urban Pathways will launch Key to Home, an innovative, HUD-funded program that will allow 30 unsheltered individuals to immediately move into housing through a Rapid Rehousing Approach. The program will provide immediate access to private apartments for participants, avoiding lengthy stays in transitional placements during the application process. Residents will also be linked to community resources that empower and enable them to achieve long-term housing stability.





NEW JERSEY

BRONX

QUEENS

MANHATTAN

BROOKLYN

Hudson River

Central Park

East River



JFK
Airport



- Office



- Outreach & Drop-In



- Safe Haven



- Extended Stay, Permanent
Supportive & Affordable Housing



- In Development

Locations

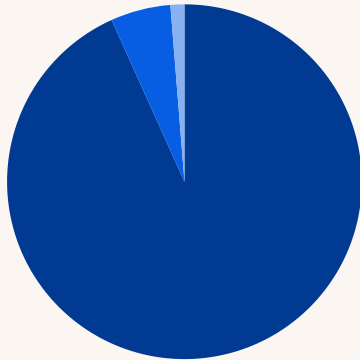
- 1 Webster Avenue Safe Haven**
1732-1734 Webster Ave (60 units)
- 2 Hughes House**
1974 Hughes Avenue (55 units)
- 3 Fairmount Residence**
798-802 Fairmount Place (24 units)
- 4 George Washington Bridge**
Outreach Program
- 5 Clinton Avenue Apartments**
1344 Clinton Avenue (80 units)
- 6 Crossroads**
1405 Boston Road (79 units)
- 7 Boston Road Apartments**
1351 Boston Road (43 units)
- 8 162nd St Apartments**
316 East 162nd Street (86 units)
- 9 Scattered Site Apartments**
Program Office (266 units)
- 10 New Roads Plaza**
489 East 164th Street (57 units)
- 11 105th Street Safe Haven**
54 West 105th Street (33 units)
- 12 Cluster House**
902 Amsterdam Avenue (52 units)
- 13 Howard Amron House**
166 East 100th Street (11 units)
- 14 The Residence at Hallet's Cove**
2646-2650 Second Street (50 units)
- 15 La Guardia Airport**
Outreach Program
- 16 53rd Street Apartments**
439 West 53rd Street (13 units)
- 17 9th Ave Drop-In Center**
771 9th Avenue (Serves 75 people daily)
- 18 Ivan Shapiro House**
439 West 46th Street (55 units)
- 19 The Longacre Stabilization Bed Program**
317 West 45th Street (60 units)
- 20 Operation Alternative**
Outreach Program
- 21 Main Office**
Administration, Flatiron NoMad BID Outreach, Garment District BID Outreach, PATH Outreach, UPwards Employment Program
- 22 Travelers Safe Haven (+Annex)**
274 West 40th Street (55 units)
- 23 Olivieri Drop-in Center**
257 West 30th Street (serves 90 people daily)
- 24 JFK Airport**
Outreach Program
- 25 Hegeman Safe Haven**
740 Hegeman Avenue (55 units)

Financials

Urban Pathways Inc. and Affiliates

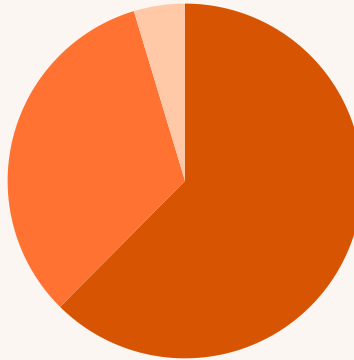
Combined statement of activities for the year ended on June 30, 2023

PUBLIC SUPPORT



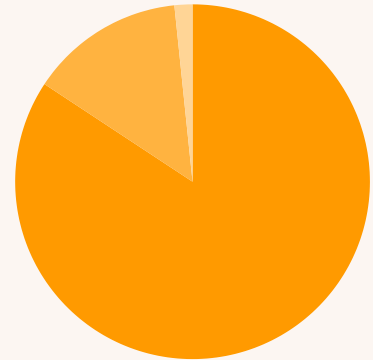
Government Grants	\$34,033,816
Contributions	\$1,996,012
Fundraising events, net	\$462,891
TOTAL:	\$36,492,718

EARNED REVENUE



Rentals	\$5,414,994
Client Services Fees	\$2,853,832
Misc Income & interest	\$403,854
TOTAL:	\$8,672,680

EXPENSES



Program Expenses	\$36,630,393
Management & General	\$6,123,048
Fundraising	\$711,562
TOTAL:	\$43,465,004

Increase in net assets before depreciation and amortization
Depreciation and amortization
Increase in consolidated net assets

UNRESTRICTED
1,906,438
-3,503,719
-1,597,280

TEMPORARILY RESTRICTED
206,044
206,044

TOTAL
1,700,394
-3,503,719
-1,803,324

Controlling net assets, beginning of year
Controlling net assets, end of year

31,679,184
34,314,397

1,651,383
1,445,339

33,330,567
35,759,736

Non-controlling interests, beginning of year
Non-controlling interests, end of year

15,921,490
11,668,693

15,921,490
11,668,693

COMBINED STATEMENT OF FINANCIAL POSITION AT JUNE 30, 2023

ASSETS

Cash and cash equivalents	8,040,205
Cash -- participants accounts	587,189
Investments	891,358
Grants and contributions receivable	15,136,540
Deposits, prepaids, and other assets	2,746,109
Cash and cash equivalents -- funded reserves	6,224,006
Property, plant and equipment, net	78,205,796
Total Assets	111,831,203

LIABILITIES

Accounts payable and accruals	9,863,548
Accounts payable - construction	520,299
Advances from government agencies	5,267,261
Long-term debt	48,164,476
Participants' accounts	64,402,774
Total Liabilities	64,402,774
Non-controlling interest	11,668,692

NET ASSETS

Unrestricted	34,214,298
Temporarily restricted	1,445,339
Total net assets	35,759,737

TOTAL LIABILITIES & NET ASSETS

111,831,203

For the complete financial statements, including the Auditor's Report and the footnotes to the financial statements, contact
Urban Pathways, Inc. at 575 Eighth Ave, Floor 16, New York, NY 10018

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Thank you to our donors who gave from July 1, 2023 to June 30, 2023

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a great year!

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